

# Important information about your new bill!



New Sebastian Customer,

Welcome to Sebastian! Your Sebastian bill is illustrated below and has been designed to be easy to read. Your first bill will be unique as it will include partial charges for your services, usage, and features from the date you installed plus your regular monthly charges billed one month in advance. You may also see one-time installation charges.

You can also access your Sebastian account online at <https://ebill.sebastiancorp.com/>. You can sign up for automatic payments, enroll in paperless billing and view call detail and payment history.

Please feel free to contact customer service at (530) 367-2222 if you have any questions.

Remittance Stub

Customer Name and Address

**Balance Forward:**  
Shows charges and applied payments to account during previous bill cycles

**Service Summary:**  
Lists all services you have with Sebastian. It also breaks down charges based on Recurring charges, Adjustments, Usage and Tax.

Recurring: Normal recurring monthly charges

Adjustments: Non-recurring charges such as Installation, pro-rated charges, and credits

Usage: Long Distance Usage

Tax: Taxes applied to services

**1** **SEBASTIAN**  
*Putting people first.*  
PO BOX 1189  
Foresthill, CA 95631

**Remittance Information**

Account Number 1234567-1  
Invoice Number  
Bill Date Jan 01, 2013  
Due Date Jan 22, 2013

**Amount Due \$ 199.02**

Amount Enclosed: \$ \_\_\_\_\_

Please include account number on your check and make payable to Sebastian

**2** **JACK DOE**  
23990 Foresthill Road  
FORESTHILL, CA 95631-9408

Check here for change of address (See reverse for details)

**SEBASTIAN**  
PO BOX 1189  
Foresthill, CA 95631

To ensure proper credit, please return the top portion of this page with your payment.  
KEEP THIS PORTION FOR YOUR RECORDS.

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sebastiancorp.com

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**3 Balance Forward**

|                                       |                |  |  |  |
|---------------------------------------|----------------|--|--|--|
| Previous Bill                         | \$ 0.00        |  |  |  |
| Total payments through Dec 22         | \$ 0.00        |  |  |  |
| <b>Balance Before Current Charges</b> | <b>\$ 0.00</b> |  |  |  |

**4 Service Summary**

|  | Adj   | Charges | Taxes<br>Surcharges<br>Fees | Subtotal |
|--|-------|---------|-----------------------------|----------|
| <b>Residential Voice</b><br>530-367-XXXX | 57.21 | 76.65   | 5.22                        | 139.08   |
| <b>High Speed Internet</b>               | 15.21 | 42.85   |                             | 58.06    |
|  | 72.42 | 119.50  |                             | 197.14   |

**Usage Summary**

**Home Connect Unlimited**  
530-367-XXXX

**Other Charges**

|                                 |      |               |      |
|---------------------------------|------|---------------|------|
| Usage Surcharges and Fees       |      | 1.88          | 1.88 |
|                                 | 0.00 | 1.88          | 1.88 |
| <b>Subtotal Current Charges</b> |      | <b>199.02</b> |      |

**Total Amount Due** **\$ 199.02**

**Billing Inquiries Call:**  
**(530) 367-2222 or (866) 367-8704**

**Account Summary**

Account Number 1234567-1  
Invoice Number  
Bill Date Jan 01, 2013  
**Due Date Jan 22, 2013**

Previous Bill \$ 0.00  
Previous Payments \$ 0.00  
Previous Balance \$ 0.00  
Current Charges \$ 199.02  
Advance Payments \$ 0.00

**Amount Due \$ 199.02**

**Message Center**

**5** **Account Information:**  
Account number, Invoice Number, Bill Date, Due Date, Account Activity, Current Charges, and Total Amount Due

**6** Look here for important information regarding your service.

