

FCC Emergency Broadband Benefit Program Fact Sheet Discount for Low Income Internet Services

On February 25th, the FCC unanimously adopted a Report and Order that established the Emergency Broadband Benefit Program (EBB), a \$3.2 billion federal initiative to help lower the cost of high-speed internet for eligible households during the on-going COVID-19 pandemic. The Emergency Broadband Benefit Program was created by Congress in the Consolidated Appropriations Act of 2021.

Sebastian has opted to participate in this program and provide discounts to qualifying low income customers subscribing to the company's broadband services. This is a federal program and will be offered until the funding is exhausted, so please sign up for it as soon as possible. A few important facts regarding the program:

What Is the Benefit/Discount?

- A discount of your monthly service rate up to \$50/month is available.
- The Emergency Broadband Benefit is limited to one monthly service discount per eligible household.

What are the current rates for service?

- There are several speed tiers and service levels that are available under this discount program. Please contact the business office to determine which is the best for you.
- Other services speeds and prices are available.

Who Is Eligible for the Emergency Broadband Benefit?

A household is eligible if one member of the household:

- Qualifies for the Federal [Lifeline](#) program, including those who are on Medicaid or receive SNAP benefits;
- Receives benefits under the free and reduced-price school lunch program or the school breakfast program, including through the USDA Community Eligibility Provision, or did so in the 2019-2020 school year.
- Experienced a substantial loss of income since February 29, 2020, and the household had a total income in 2020 below \$99,000 for single filers and \$198,000 for joint filers.
- Received a Federal Pell Grant in the current award year.
- Meets the eligibility criteria for a participating provider's existing low-income or COVID-19 program.

When Can Eligible Households Sign Up?

- Although the FCC expects the Emergency Broadband Benefit program to be open to eligible households before the end of April 2021, customers can sign up for the program now. Please Call our business office for the latest information or come by the business office to sign up.

How Will Eligible Households Sign Up?

- Eligible households will need to provide written authorization for Sebastian to enroll them in the program.

Termination of the Program

- Customers need to be aware that this program is available only until the funding runs out
- Once the funding runs out, the rates for the service will return to the previous rates in effect prior to the program.
- Customers will receive a notice 30 days prior to the end of the program
- Customers will have the right to discontinue service at that time, or continue receiving service at the prior established rates.