

## What is the new dialing procedure?

Starting October 24, 2021 everyone in the 530 area code will need to change their process for local dialing. To complete your local call, you will need to dial 1 + (area code) + (telephone number). This will apply to all local calls dialed with 7 digits. To reach your local Sebastian office, you would need to dial 1-530-367-2222. On and after this date, local calls dialed with 7 digits will not be completed.

Beginning July 16, 2022 dialing 988 will route you to the National Suicide Prevention and Mental Health Crisis lifeline.

## What will remain the same?

- Your telephone number, including current area code, will not change.
- The price of a call, coverage area, or other rates and services will not change due to the dialing change.
- What is considered a local call now will remain a local call regardless of the number of digits dialed.
- You will continue to dial 1+ area code + telephone number for all long distance calls.
- You can still dial just three digits to reach 711 (relay services) and 911 (emergency services).
- Any 211, 311, 411, 511, 611, or 811 services available in your community can still be reached by dialing their three-digit codes.
- The National Suicide Prevention Lifeline can still be reached by dialing 1-800-273-TALK (8255).

If you have any questions, please call us at your local office or visit our [website](#) for more information. You can also visit the FCC website [here](#).