

SERVICES AGREEMENT LANGUAGE ON PRIVACY

12. PRIVACY

(a) General. My privacy interests, including my ability to limit disclosure of certain information to third parties, may be addressed by, among other laws, the Federal Communications Act of 1934, as amended, the Electronic Communications Privacy Act, and the California Consumer Privacy Act of 2018. Personal information that may be collected, used or disclosed in accordance with applicable laws is described in the Subscriber Privacy Policy delivered to me and the Website Privacy Policy available on the Sebastian Website. I acknowledge receipt of the Subscriber Privacy Policy and Website Privacy Policy, which are hereby incorporated into and deemed to form a part of this Agreement, and expressly consent to the collection, use and disclosure of personal and other information as described in the Subscriber Privacy Policy and Website Privacy Notice, as it may be amended from time to time.

(b) Notice of Collection of Personal Information. We do not sell your personal information to third parties. However, in order to provide business services to you, we collect certain personal information about you. For more information about the categories and specific pieces of personal information that are being collected, please visit the Subscriber Privacy Policy and Website Privacy Policy, both of which are available on our website. You may also request this information by contacting us by email at 1-800-841-9311 or 1-866-367-8704, e-mailing us at customerservice@sebastiancorp.com or sending any correspondence to Sebastian, Attention: Customer Care Manager, 811 S. Madera Ave, Kerman, CA 93630.

(c) Protection of Sebastian's Interests. I agree that, in addition to actions and disclosures specifically authorized by law or statute or authorized elsewhere in this Agreement, Sebastian has the right (except where prohibited by law notwithstanding my consent), but not the obligation, to disclose any information to protect its respective rights, property and/or operations, or where circumstances suggest that individual or public safety is in peril. I consent to such actions or disclosures.

(d) Phone Service Disclosures. If I am a Phone Service subscriber, until I provide notice to Sebastian otherwise, I consent to Sebastian's disclosure of my name, address and/or telephone number to the general public in connection with Caller ID functions, telephone directories and 411 services. If I wish to have Sebastian remove this information from one or more of these Services, I understand that I may direct Sebastian to do so, subject to any applicable fees. I also consent to Sebastian's disclosure of my name, address and/or telephone number in response to 911 and similar public safety requests and to the telephone companies serving those end users to whom I make calls so that the calls can be completed.

(e) Rights Under the California Consumer Privacy Act. Nothing in this agreement should be construed to interfere with the legitimate exercise of my rights under the California Consumer Privacy Act ("CCPA"). I understand that, under the CCPA I have the following rights: (1) the right to know the categories and specific pieces of personal information that are being collected about me; (2) the right to delete personal information gathered about me that is not subject to one of the exceptions in the CCPA; (3) the right to instruct us not to sell my personal information and

to request us to instruct all third parties who received this information to stop selling my information; and (4) the right to not be discriminated against for exercising any of my rights under the CCPA. To exercise your rights under, or for more information on, the CCPA, please contact us by telephone toll-free at 1-800-841-9311 or 1-866-367-8704, e-mailing us at customerservice@sebastiancorp.com or sending any correspondence to Sebastian, Attention: Customer Care Manager, 811 S. Madera Ave, Kerman, CA 93630. Additionally, more information regarding your rights can be found in our Subscriber Policy Notice and Website Privacy Notice.